

Quality Policy for F A R Solutions Limited

This system covers:

- The Development of Quality Management Systems – i.e. ISO & ACS
- The provisions of Accredited & In House Training Services
- Business Management Consultancy Services

It is the policy of F A R Solutions Limited to provide customers with a high quality service and to meet contractual requirements, any applicable legal and statutory requirements and codes of practice, etc, including ISO 9001:2000 and ACS Guidelines

We seek to continually improve the effectiveness of this Quality Management System, which is reviewed during our Management Review Meetings, when we improve our existing quality objectives and establish new objectives, wherever our system may benefit from doing so.

The ongoing suitability of this Quality policy is reviewed during the Quality Management Review Meetings.

We utilise a process of continual improvement of its processes and products:

- Staff are encouraged to review their working practices and suggest methods for improvement, where appropriate. In addition, all relevant processes are reviewed and improvements determined where practical.
- Service performance is reviewed via data collected from service questionnaires: Using surveys and in-house testing. Wherever practical we will make improvements, so that the service remains competitive and is considered to have a good return on investment.

Every member of staff must be familiar with, and carry out, the procedures which are applicable to their area of work within the company.

This Quality Policy is issued and explained to all employees upon commencement of work with F A R Solutions Limited, and a copy is prominently displayed in the office area and made available for viewing on the internet (www.farsolutions.co.uk).

Fernando Rose
Director

1st May 2008